# Multimodal User Interfaces: Who's the User?

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Anil K. Jain

Dept. of Computer Science and Engineering

Michigan State University

http://biometrics.cse.msu.edu

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# Outline

- Biometric recognition
- Applications
- Biometric characteristics
- Difficult pattern recognition problem
- Fingerprint matching
- Multimodal biometrics
- Summary

### Questions on Identity

- Is this the person who he or she claims to be?
- Has this applicant been here before?
- Should this individual be given access to our system?
- Is this person on a watch list?

# **Traditional Identification Methods**



#### 1. Insert ATM card 2. Enter PIN

ATM does not know the difference between a genuine user, and an impostor who stole the card and guessed the PIN



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### Too Many Passwords!!

Copyright 1996 Randy Glasbergen. www.glasbergen.com



"Sorry about the odor. I have all my passwords tattooed between my toes."

• Heavy web users have an **average of 21 passwords**; 81% of users select a common password and 30% write their passwords down or store them in a file. *(2002 NTA Monitor Password Survey)* 

• A system help desk call to reset the password costs about \$40

### Fake Documents

- Identity fraud is the fastest growing crime in the United States; Federal Trade Commission Estimates:
  - 3.3 million identity thefts in U.S. in 2002
  - 6.7 million victims of credit card fraud
- Easy to obtain driver licenses based on false birth certificates, utility bills and other fraudulent documents
- Identity Fraud Cost:
  - Welfare disbursements: \$1 billion
  - Credit card transactions: \$1 billion
  - Cellular phone: \$1 billion
  - ATM withdrawals: \$ 3 billion

# **Biometric Recognition**

**iometrics:** A measurable, physical characteristic or personal behavioral trait used to recognize the identity, or verify the claimed identity, of an enrollee

iometric recognition: Personal recognition based on "who you are or what you do" as opposed to "what you know" (password) or "what you have" (ID card)



### Verification vs Identification

- Verification (1:1 match)
- Identification (1: Many match)
- Watchlist (1:Few match)

# Advantages of Biometrics

- Positive Identification: Is this the person she claims to be? Provide log-in access to a valid user
- Negative Identification: Is this the person she denies to be? Prevent issuing multiple driver licenses to the same person
- Cannot be transferred, forgotten, lost or copied
- Eliminate repudiation claims
- Automatic personalization of user interfaces

# **Biometrics for Personalization**

- Automatic personalization of vehicle settings:
  - Seat position
  - Steering wheel position
  - Mirror positions
  - Lighting
  - Radio station preferences
  - Climate control settings
  - URLs at your fingertips



http://www.visteon.com



# **Biometric Applications**



Iris-based ATM



The St. Petersburg-Clearwater Airport installed facial recognition systems at two security checkpoints in January. Six-foot tall towers (above) house cameras that snap pictures of passengers as they pass through magnetometers. The passengers' faces instantly are compared to a database of images of wanted criminals. Sheriff Everett Rice (above left) was one of the first poople to pass through the new security system.

#### Face scan at airports





#### Fingerprint at checkout counter



#### Smart card with fingerprints



#### **Disney World**



Smart gun



Electronic Data Systems

Ben Gurion Airport



Saudi Arabia © Anil Jain, 2003

### **Biometric Characteristics**



# Verichip



(AP Photo/Applied Digital Solutions)

Applied Digital Solutions new "Verichip" about the size of a grain of rice, is the first-ever computer ID chip, that could be embedded beneath a persons skin. Yahoo! News 27 Feb '02

# **Biometric Market Share**



International Biometric Group © Anil Jain, 2003

### Which Biometric is the Best?

- Universality (everyone should have this trait)
- Uniqueness (different values for different persons)
- **Permanence** (should be invariant with time)
- **Collectability** (can be measured quantitatively)
- Performance (achievable recognition accuracy, resources required, operational/environment factors)
- Acceptability (are people willing to accept it?)
- Circumvention (how easy it is to fool the system)

#### **Biometrics as a Pattern Recognition System**



#### **Challenges in Biometric Recognition**

- Large number of classes (~ 6 billion faces)
- Intra-class variability and inter-class similarity
- Segmentation
- Noisy and distorted images
- Population coverage & scalability
- System performance (error rate, speed, cost)
- Attacks on the biometric system
- Individuality of biometric characteristics

# Large Intra-class Variability



abcdez After age seven After age thirty-seven After seven drinks "There are circumstances, such as age, illness or intoxication that can alter a person's writing after maturity is reached..."

# Small Inter-class Variability



www.marykateandashley.com



news.bbc.co.uk/hi/english/in\_depth/americas /2000/us\_elections

#### Father and son

Twins

### Segmentation: Face Detection



# Picking Faces in a Crowd



Games Magazine September 2001 © Anil Jain, 2003

# Population coverage

 ~ 3% of the population has poor quality fingerprint images which means they have to be identified by some other means



Four impressions of a user's fingerprint

#### "State-of-the-art" Error Rates

	Test	Test Parameter	False Reject Rate	False Accept Rate
Fingerprint	FVC [2002]	20 years (average age)	0.2%	0.2%
Face	FRVT [2002]	Varied lighting, outdoor/indoor	10%	1%
Voice	NIST [2000]	Text Independent	10-20%	2-5%

At NY airports, an average of ~ 300,000 passengers pass through daily. If all of these used biometric-authenticated smart cards for identification, there would be 600 falsely rejected (and inconvenienced) passengers per day for fingerprints, 30,000 for face and 45,000 for voice. Similar numbers can be computed for false accepts

#### **Attacks on Biometric Systems**

 Commercial biometric systems cannot distinguish between real and artificial fingerprints (faces)



Dummy finger created from a lifted impression

# Circumvention



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# Interest in Face Scanning

September 18, 2001 PluggedIn: Interest in face scanning grows after attacks By Andy Sullivan WASHINGTON, Sept 18, 2001 (Reuters)

After nine months of intense scrutiny by lawmakers and privacy hawks, makers of controversial facial-surveillance technology have found themselves struggling to meet commercial demand in the wake of last week's deadly attacks.

Executives say their systems could have saved lives had they been in place at airports, border crossings and other checkpoints last Tuesday.

# Face Recognition Technology Fails to Flag "Suspects" at Airport

September 4, 2003

# Camera Technology designed to spot potential terrorists by their facial characteristics at airports failed its first major test.

Last Year, two separate face recognition systems at Boston's Logan Airport failed 96 times to detect volunteers who played potential terrorists as they passed security checkpoints during a three-month test period. The system correctly detected them 153 times. The airport's report called the rate of inaccuracy "excessive". The report was completed in July 2002 but not made public. The ACLU obtained a copy last month through a Freedom of Information Act request.

Logan is where 10 of the 19 terrorists boarded the flights that were later hijacked Sept. 11, 2001. The airport is now testing other security technology, including infrared cameras and eyeball scans.

http://www.usatoday.com/usatonline/20030902/5460651s.htm

#### Model-based Face Recognition



Generic Model



Facial Measurements



Face model of Pat Flynn



Rendered face image of Pat Flynn © Anil Jain, 2003

# Fingerprints

- Fingerprint-based identification has a 100-year history
- Different fingers have different ridge characteristics (minute details). Identical twins have different fingerprints
- Minute details are permanent
- Fingerprint identification is acceptable in courts





Fingerprint on Palestinian lamp (400 A.D.)

Bewick's trademark

# Fingerprint Sensors

• Optical, capacitive, ultrasound, pressure, thermal, electric field



# **Fingerprint Matching**

#### Find the similarity between two fingerprints







Fingerprints from two different fingers

# **Fingerprint Representation**

- Local ridge characteristics (minutiae): ridge ending and ridge bifurcation.
- Singular points: ridge orientation tendency not continuous.



# **Minutiae Extraction**



# **Fingerprint Deformation**



Two different impressions of the same finger using a Digital Biometrics scanner.

Fingerprint imaging introduces non-linear deformations

### Minutiae Correspondence



• Use elastic string matching to obtain minutiae correspondences

# Minutiae Matching



# Matching Scores



(a)

(b)

(C)

 $S_{ab} = 97; S_{bc} = 5; S_{ac} = 2$ 

# Matching Score Distributions

• NIST-9 database (1,350 mated fingerprints)



# Noisy Fingerprint Images



Quality Index = 0.96 False Minutiae=0 Quality Index = 0.53 False Minutiae=7 Quality Index = 0.04 False Minutiae=27

# Fingerprint Enhancement





#### Minutiae extraction before enhancement



Minutiae extraction after enhancement

#### **Performance with Enhancement**



# **Multimodal Biometrics**



#### Multiple Fingers, Matchers and Templates



# **Using Multiple Biometrics**

- Limitations of using a single biometric:
  - Failure to enroll rate (~3% for fingerprints)
  - Noise in sensed data (repeated use of sensor)
  - Lack of permanence (voice altered due to cold)
  - Limited discriminability (high FAR/FRR)
  - Easier to spoof (fake fingerprint)



# **Fusion Methodology**

- Variety of techniques to combine scores output by individual biometrics – KNN, decision trees, discriminant analysis,...
- Sum rule (weighted sum of individual scores) performs well



# Soft Biometrics

Soft biometrics provide some information about the individual, but lack the distinctiveness and permanence to sufficiently differentiate them



Ethnicity, Skin Color, Hair color (Sub-Saharan African, Indian, Southern European, and Northwest European)

http://anthro.palomar.edu/adapt/adapt\_4.htm © Corel Corporation, Ottawa, Canada





Weight http://www.laurel-and-hardy.com/ goodies/home6.html © CCA



Height http://www.altonweb.com/history/wadlow/p2.html © Alton Museum of History and Art

Eye color http://ology.amnh.org/genetics/longdefinition/index3.html © American Museum of Natural History, 2001

# Combining Fingerprints with Soft Biometrics



# **Template Protection**



# Summary

- Automatic authentication is becoming a necessity
- Fingerprint sensors can now be embedded in laptops, cellular phones and smart cards
- Performance claims by vendors are overly optimistic; too much hype is not good for this techno
- Popular misconception that biometric authentication is "solved"; need research in sensor design, signal and image processing and pattern recognition
- Biometric fusion will improve population "coverage" as well as performance
- Investigate uniqueness/individuality of biometrics
- Need to ensure user privacy and template security